



What to Do After a Fire

A calm, one-page checklist for Osceola County property owners after emergency authorities control the scene.

If there is an active fire, gas odor, electrical danger, structural collapse, medical emergency, or other immediate threat, call 911 first.

Immediate Next Steps

1	Call 911 for active danger Use emergency services for an active fire, medical emergency, gas odor, electrical danger, collapse risk, or another immediate threat.
2	Wait for permission to enter Do not re-enter until the fire department or other appropriate authority confirms that access is permitted.
3	Leave soot-covered surfaces alone Avoid wiping walls, ceilings, fixtures, furnishings, or belongings. The wrong cleaning method can smear or embed residue.
4	Keep damaged systems off Do not turn on affected utilities, appliances, electronics, or HVAC equipment until a qualified party permits their use.
5	Photograph only from a safe place Record visible rooms, openings, water, smoke patterns, and belongings without entering restricted areas.
6	Protect receipts and emergency records Keep temporary-protection receipts, official notices, property details, and other records together for later review.
7	Call for a restoration plan Share the address, access status, affected rooms, visible openings, smoke or soot, firefighting water, and contents concerns.

Do not treat this checklist as permission to enter a property. Follow all fire department, utility, structural, medical, and public-safety instructions.

Need restoration help? Call 24/7: (888) HUGONOW | (888) 484-6669

Dispatch coordination begins within 15 minutes after intake. This is not an arrival-time guarantee.